Maria Vlasiou

Stochastic Processing Interacting Networks

University of Twente

I LNMB

₽.O. Box 217, 7500AE

m.vlasiou@utwente.nl

= +31 53 489 3079

people.utwente.nl/m.vlasiou

© 0000-0002-0457-2925

I. Earned Degrees

| Sopt 2009 - Mar 2011 | Certificaat Basiskwalificatie Onderwijs, 3TU.Onderwijs |
|------------------------|--|
| 3ept. 2009 – Mai. 2011 | Certificate Dasiskwamicatie Officer wijs, 310.Officer wijs |
| Sept. 2002 – Jan. 2005 | Diploma in Mathematics of Operations Research, LNMB |
| Sept. 2002 – Oct. 2006 | PhD in Mathematics, Eindhoven University of Technology. |
| | Advised by Prof. Dr. I.J.B.F. Adan |
| Oct. 2001 – Jan. 2002 | Attendance of Masters of Science programmes in i) Mathematics, ii) Financial |
| | Mathematics, iii) Mathematics Education, Universität Bielefeld |
| Sept. 1998 – July 2002 | BSc Mathematics (summa cum laude). Aristotle University of Thessaloniki |

II. Employment History

| Hypatia Professor, University of Twente |
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| Director of LNMB, the Dutch Network on the Mathematics of Operations |
| Research |
| Full Professor, University of Twente |
| Research Fellow, EURANDOM |
| Associate Professor, Eindhoven University of Technology |
| Scientific staff member, Centrum Wiskunde & Informatica (CWI) |
| Assistant Professor, Eindhoven University of Technology |
| Postdoctoral Fellow, Georgia Institute of Technology |
| Research Engineer II, Georgia Institute of Technology |
| Graduate Research Assistant, EURANDOM |
| |

III. Experience

A. Academic Organisation Roles

- Chair Technical Programme (Scientific) Committee of international and national conferences
 I have ample experience in the organisation of major events (> 250 participants); see Section
 VII.A5. The role involves:
 - * Determined the programme committee (5–50 members)
 - * Responsible for programme / keynote speakers
 - ★ Coordinating refereeing process of > 100 submissions and issuing final determinations
 - * Coordinating with organising committee
- Associate editor of international journals in Operations Research and Industrial Engineering I have >15 years editorial experience; see Section VII.A1. The role involves:
 - * Coordinating refereeing process and advising Editor in Chief on final determinations
 - * Co-determining priorities of the publication
 - ⋆ Deciding on publication awards and invited manuscripts
 - * Improving the quality of the refereeing process and the publication
- Panel member of funding agencies and institutes
 I have > 10 years of combined experience as panelist or board member of international agencies; see Section VII.A2. The role involves:
 - * Provide expertise to assess the scientific merit and feasibility of proposed research projects.

- * Participate in panel discussions and deliberations to determine the selection of projects that align with the agency's funding priorities and objectives.
- * Contribute to the development of consensus reports or recommendations regarding the selection and funding of research projects.
- * Maintain confidentiality and ensure the integrity of the review process by maintaining the confidentiality of proposal content and discussions.
- * Promote diversity, equity, and inclusion by considering the potential impact of proposed research on underrepresented groups and encouraging equitable access to opportunities.

B. Leadership Roles

- International committees / boards on women in mathematics
 I am very active in the broader international mathematical community, often representing the Netherlands and Europe in international bodies; see Section VII.A3. The roles involve:
 - * Representation, Networking, Advocacy, Information dissemination, Collaboration, Reporting, and Events Organisation for international agencies
 - * Advisory role and drafting policy recommendations for national and international agencies
 - ★ Data collection in a national context
- President of the national association of women in mathematics

I have chaired the Dutch association of women in mathematics (> 300 members), EWM-NL, for 5 years. Under my leadership, the association tripled its members and became the most recognised association of its kind globally, now serving as the de facto model to other sister associations. Some activities in this role have been:

- * Advocacy with NWO on gender-neutral funding policies
- * Advocacy with "Het Rectoren College der Nederlandse Rectores Magnifici" on gender-neutral tenure and promotion policies
- \star Organisation of > 5 events per year for the community
- * Collaboration with national associations (e.g. KWG), events (e.g. NMC), and media (e.g. NAW) on the representation, networking and information dissemination on women in mathematics
- * Mentoring and Outreach; see also Section VII.A

C. Educational Leadership Roles

- Chair of the Didactics Committee
 - * Advise the Programme Committee on curriculum development
 - * Establish guidelines on assessment and evaluation
 - * Explore topics on educational research and teaching methodologies
 - * Ensure the alignment between the department's curriculum and broader institutional standards
- Modelling week coordinator
 - ★ Establish contacts with industry
 - * Procure new projects each year
 - ★ Assure the disciplinary fit and alignment with the learning goals of the projects
 - * Communicate with industrial partners pertaining to all logistical issues
 - * Help co-organise the modelling week
- Coordinator INFORMS UPS G. Smith prize application and process

I conceived and led the process of nominating and defending the application of the Industrial and Applied Mathematics Master programme for this award. The role included:

- * Prepare the complete application package
- * Coordinate with services and committees at the university
- ⋆ Liaison between INFORMS and TU/e
- ⋆ Prepare finalist's package, present and defend the application

- * Coordinate media campaign
- * Author research paper on the innovative aspects of the programme
- Student mentor and coach

Selected faculty at TU/e serve as student mentors (for the MSc programme) or coaches (for the BSc programme). The role involves:

- * Help students in making a coherent individualised study programme
- * Provide information and assistance to exchange students
- * Safeguard the programme's goals and quality

D. Management

- Associate chair cluster (> 150 fte). Some of the tasks in this role are:
 - ★ Administrative oversight (budgeting, resource allocation, personnel)
 - * Co-developing the strategic planning of the cluster
 - * Advocating with the department's board regarding strategic priorities, personnel, and budget allocation
 - * Responsible for the Awards and Prizes portfolio
- Chair departmental research evaluation

I have chaired the committee responsible for midterm research evaluation of the department and was a member of the committee of the subsequent research evaluation. The role involves:

- * Planning and organisation of the evaluation process
- * Committee leadership and coordination between all clusters
- ⋆ Data collection and analysis
- * Authoring the evaluation report
- * Communication with the evaluating committee
- * Follow-up, response to the evaluation, and long-term monitoring

Overview of the Appendix

- * Scholarly Accomplishments
- * Grants and Contracts
- * Teaching
- * Service
- * Honours and Awards
- * Outreach and Skills

APPENDIX

IV. Scholarly Accomplishments

A. Published Books and Parts of Books

- 1. M.H.M. Christianen, M. Vlasiou, and B. Zwart. Comparing power flow models in tree networks with stochastic load demands. *Invited paper*. In: *Operations Research and Enterprise Systems*. Editors: Federico Liberatore, Slawo Wesolkowski, Marc Demange, Greg H. Parlier. Book Series: *Communications in Computer and Information Science*, eISSN: 1865-0937, Springer, 2024.
 - https://link.springer.com/book/9783031496615
- 2. M. Vlasiou. Renewal processes with costs and rewards. *Invited paper. Encyclopedia of Operations Research and Management Science*, edited by James J. Cochran, 2011.
- 3. M. Vlasiou. Regenerative processes. *Invited paper. Encyclopedia of Operations Research and Management Science*, edited by James J. Cochran, 2011.
- 4. M. Vlasiou. Lindley-type recursions. PhD thesis, Eindhoven University of Technology, 2006.

B. Refereed Publications

- 5. A. Janicka, F. Slooothaak, and M. Vlasiou. Scale-free cascading failures: Generalized approach for all simple, connected graphs. Submitted.
- 6. F. Verdaasdonk, M. Vlasiou, G. Hoogsteen, and J. Hurink. Relation between electrical grid congestion and bus characteristics. Submitted.
- 7. M. Christianen, H. Lam, M. Vlasiou, and B. Zwart. Importance sampling of rare events for distribution networks with stochastic loads. Submitted.
- 8. M. Buist, R. Vaisman, M. Vlasiou. Improved likelihood estimation for noisy Gamma degradation processes via sequential Monte Carlo. Submitted.
- 9. B.D. Sherlock, M.A.A. Boon, M. Vlasiou, and A. Coster. The distance between: An algorithmic approach to comparing stochastic models to time-series data. Submitted. DOI: 10.21203/rs.3.rs-3712556/v1
- 10. Y. Yeger, W. Geelen, and M. Vlasiou. Approximations for the ASIP tandem queue. Submitted.
- 11. D. Schol, M. Vlasiou, and B. Zwart. Extreme values for the waiting time in large fork-join queues. Submitted.
- M.H.M. Christianen, S.F.M. van Kempen, M. Vlasiou, and B. Zwart. Polyhedral restrictions of feasibility regions in optimal power flow for distribution networks. Submitted. http://arxiv.org/abs/2312.04300
- 13. A. Di Bucchianico, F. Spieksma, and M. Vlasiou. Learning by doing: The Industrial and Applied Mathematics program at the Eindhoven University of Technology. Submitted.
- 14. D. Schol, M. Vlasiou, and B. Zwart. Maximum waiting time in heavy-tailed fork-join queues. Submitted.
 - https://arxiv.org/abs/2211.02313
- 15. M. Vlasiou, J. Zhang, and B. Zwart. Insensitivity of proportional fairness in critically loaded bandwidth sharing networks. Submitted.
 - https://arxiv.org/abs/1411.4841
- M. Meijer, D. Schol, W.V. Jaarsveld, M. Vlasiou, and B. Zwart. Optimization of inventory and capacity in large-scale assembly systems using extreme-value theory. Accepted at *Stochastic Systems*. DOI: 10.1287/stsy.2022.0014
- 17. Y. Yeger, O.J. Boxma, J. Resing, and M. Vlasiou. ASIP tandem queues with consumption. *IFIP Performance 2023*. Extended abstract: *SIGMETRICS Performance Evaluation Review*, **51**(4): 14–15, 2024.
 - DOI: 10.1145/3649477.3649486
- Y. Yeger, O.J. Boxma, J. Resing, and M. Vlasiou. ASIP tandem queues with consumption. *Performance Evaluation*, 163, 102380, 2024.
 DOI: 10.1016/j.peva.2023.102380
- 19. D. Schol, M. Vlasiou, and B. Zwart. Tail asymptotics for the delay in a Brownian fork-join queue. *Stochastic Processes and their Applications*, **164**: 99–138, 2023. DOI: 10.1016/j.spa.2023.06.013

- V. Engbers, R. Gündlach, M. Regis, and M. Vlasiou. Measuring effects of mini-lectures on improving student engagement and outcomes. 51st SEFI Annual Conference of the European Society for Engineering Education, September 2023. Finalist best practice paper.
 DOI: 10.21427/MPG1-QC26
- 21. M.H.M. Christianen, J. Cruise, A.J.E.M. Janssen, S. Shneer, M. Vlasiou, and B. Zwart. Comparison of stability regions for a line distribution network with stochastic load demands. *Queueing Systems*, **103**, 187–239, 2023.

DOI: 10.1007/s11134-023-09873-z

22. M.H.M. Christianen, M. Vlasiou, and B. Zwart. Simulation study for the comparison of power flow models for a line distribution network with stochastic load demands. In *Proceedings of the 12th International Conference on Operations Research and Enterprise Systems*, ISBN 978-989-758-627-9; ISSN 2184-4372, pages 167–174, 2023.

DOI: 10.5220/0000170500003396

23. M.H.M. Christianen, A.J.E.M. Janssen, M. Vlasiou, and B. Zwart. Asymptotic analysis of Lane-Emden type equation with an application to power flow models. *Indagationes Mathematicae*, **34**(5): 1146–1180, 2023.

DOI: 10.1016/j.indag.2022.12.001

- 24. J.S. Giraldo, N. Bañol Arias, P.P. Vergara, M. Vlasiou, G. Hoogsteen, and J.L. Hurink. Estimating risk-aware flexibility areas for electric vehicle charging pools via AC stochastic optimal power flow. *Journal of Modern Power Systems and Clean Energy*, **11**(4): 1247–1256, 2023. DOI: 10.35833/MPCE.2022.000452
- 25. A. Aveklouris, M. Vlasiou, and B. Zwart. A fluid model of an electric vehicle charging network. *Stochastic Systems*, **12**(2): 133–225, 2022. DOI: 10.1287/stsy.2021.0084
- 26. D. Schol, M. Vlasiou, and B. Zwart. Large fork-join queues with nearly deterministic arrival and service times. *Mathematics of Operations Research*, **47**(2): 1335–1364, 2022. DOI: 10.1287/moor.2021.1171
- 27. M. Vlasiou. Queues on interacting networks. *Queueing Systems* **100** : 553–555, 2022. DOI: 10.1007/s11134-022-09771-w
- 28. F. Sloothaak, J. R. Cruise, S. Shneer, M. Vlasiou, and B. Zwart. Complete resource pooling of a load balancing policy for a network of battery swapping stations. *Queueing Systems*, **99**: 65–120, 2021. DOI: 10.1007/s11134-021-09707-w
- 29. Z. Palmowski and M. Vlasiou. Speed of convergence to the quasi-stationary distribution for Lévy input fluid queues. *Queueing Systems*, **96**: 153–167, 2020. DOI: 10.1007/s11134-020-09664-w
- 30. A. Aveklouris, M. Vlasiou, and B. Zwart. A stochastic resource-sharing network for electric vehicle charging. *The IEEE Transactions on Control of Network Systems*, **6**(3): 1050–1061, 2019. DOI: 10.1109/TCNS.2019.2915651
- 31. A. Aveklouris, M. Vlasiou, and B. Zwart. Bounds and limit theorems for a layered queueing model in electric vehicle charging. *Queueing Systems*, **93**(1): 83–137, 2019. DOI: 10.1007/s11134-019-09616-z
- 32. A. Aveklouris, M. Vlasiou, J. Zhang, and B. Zwart. Heavy-traffic approximations for a layered network with limited resources. *Probability and Mathematical Statistics*, **37**(2): 497–532, 2017. DOI: 10.19195/0208-4147.37.2.15
- 33. A. Aveklouris, Y. Nakahira, M. Vlasiou, and B. Zwart. Electric vehicle charging: a queueing approach. *ACM SIGMETRICS Performance Evaluation Review*, **45**(2): 33–35. DOI: 10.1145/3152042.3152054
- 34. E. Vatamidou, I.J.B.F. Adan, M. Vlasiou, and B. Zwart. Asymptotic error bounds for truncated buffer approximations of a 2-node tandem queue. Proceedings of the *Ninth International Conference on Matrix-Analytic Methods in Stochastic Models*, 2016.
- 35. J.L. Dorsman, N. Perel, and M. Vlasiou. Server waiting times in infinite supply polling systems with preparation times. *Probability in the Engineering and Informational Sciences*, **30**(2): 153–184, 2016. DOI: 10.1017/S0269964815000339

- 36. J.L. Dorsman, S.C. Borst, O.J. Boxma, and M. Vlasiou. Markovian polling systems with an application to wireless random-access networks. *Performance Evaluation*, **85–86**: 33–51, 2015. DOI: 10.1016/j.peva.2015.01.008
- 37. J.L. Dorsman, M. Vlasiou, and B. Zwart. Heavy-traffic asymptotics for networks of parallel queues with Markov-modulated service speeds. *Queueing Systems*, **79**(3): 293–319, 2015. DOI: 10.1007/s11134-014-9422-x
- 38. J.L. Dorsman, S. Bhulai, and M. Vlasiou. Dynamic server assignment in an extended machine-repair model. *IIE Transactions*, **47**(4): 392–413, 2015. DOI: 10.1080/0740817X.2014.928962
- 39. E. Vatamidou, I.J.B.F. Adan, M. Vlasiou, and B. Zwart. On the accuracy of phase-type approximations of heavy-tailed risk models. *Scandinavian Actuarial Journal*, **2014**(6): 510–534, 2014. DOI: 10.1080/03461238.2012.729154
- 40. Z. Palmowski, M. Vlasiou, and B. Zwart. A Lévy input fluid queue with input and workload regulation. *Queueing Systems*, **76**(1): 21–36, 2014. DOI: 10.1007/s11134-013-9358-6
- 41. E. Vatamidou, I.J.B.F. Adan, M. Vlasiou, and B. Zwart. Corrected phase-type approximations of heavy-tailed queueing models in a Markovian environment. Proceedings of the *Eighth International Conference on Matrix-Analytic Methods in Stochastic Models*. *Stochastic Models*, **30**(4): 598–638, 2014. Received the Marcel Neuts Student Paper Award.

 DOI: 10.1080/15326349.2014.956227
- 42. J.L. Dorsman, R.D. van der Mei, and M. Vlasiou. Analysis of a two-layered network with correlated queues by means of the power-series algorithm. *Performance Evaluation*, **70**(12): 1072–1089, 2013. DOI: 10.1016/j.peva.2013.09.005
- 43. E. Vatamidou, I.J.B.F. Adan, M. Vlasiou, and B. Zwart. Corrected phase-type approximations for the workload of the MAP/G/1 queue with heavy-tailed service times. *ACM SIGMETRICS Performance Evaluation Review Special issue on the 31st international symposium on computer performance, modeling, measurements and evaluation (IFIPWG 7.3 Performance 2013)*, **41**(2): 53–55, 2013. DOI: 10.1145/2518025.2518036
- 44. J.L. Dorsman, M. Vlasiou, and B. Zwart. Parallel queueing networks with Markov-modulated service speeds in heavy traffic. *ACM SIGMETRICS Performance Evaluation Review Special issue on the 31st international symposium on computer performance, modeling, measurements and evaluation (IFIPWG 7.3 Performance 2013)*, **41**(2): 47–49, 2013. DOI: 10.1145/2518025.2518034
- 45. J.L. Dorsman, O.J. Boxma, and M. Vlasiou. Marginal queue length approximations for a two-layered network with correlated queues. *Queueing Systems*, **75**(1): 29–63, 2013. DOI: 10.1007/s11134-012-9338-2
- 46. E. Vatamidou, I.J.B.F. Adan, M. Vlasiou, and B. Zwart. Corrected phase-type approximations of heavy-tailed risk models using perturbation analysis. *Insurance Mathematics and Economics*, 53(2): 366–378, September 2013. Received the 3rd prize at the 8th conference in Actuarial Science, Samos, 2014.
 - DOI:10.1016/j.insmatheco.2013.07.002
- 47. N. Perel, J.L. Dorsman, and M. Vlasiou. Cyclic-type polling models with preparation times. *2nd International Conference on Operations Research and Enterprise Systems*, pp. 14–23, February 2013. **Received the Best Paper Award**. DOI: 10.5220/0004206500140023
- 48. R. Bossier, M. Vlasiou, and I.J.B.F. Adan. Analytic properties of two-carousel systems. *Probability in the Engineering and Informational Sciences*, **27**(1): 57–84, 2013. DOI: 10.1017/S0269964812000307
- 49. M. Vlasiou, J. Zhang, B. Zwart, and R.D. van der Mei. Separation of timescales in a two-layered network. Proceedings of the 24th International Teletraffic Congress (ITC 24), Krakow, Poland, 2012. https://ieeexplore.ieee.org/document/6331834
- 50. Z. Palmowski and M. Vlasiou. A Lévy input model with additional state-dependent services. *Stochastic Processes and their Applications*, **121**(7): 1546–1564, 2011. DOI: 10.1016/j.spa.2011.03.010

51. N. Litvak and M. Vlasiou. A survey on performance analysis of warehouse carousel systems. *Invited paper. Statistica Neerlandica*, **64**(4): 401–447, 2010.

DOI: 10.1111/j.1467-9574.2010.00454.x

52. M. Vlasiou, Z. Palmowski. Tail asymptotics for a random sign Lindley recursion. *Journal of Applied Probability*, **47**(1): 72–83, 2010.

DOI: 10.1239/jap/1269610817

53. M. Vlasiou, I.J.B.F. Adan, and O.J. Boxma. A two-station queue with dependent preparation and service times. *European Journal of Operational Research*, **195**: 104–116, 2009.

DOI: 10.1016/j.ejor.2008.01.027

54. M. Vlasiou. A Course on Queueing Models. *Journal of the American Statistical Association*, **103**(481) : 429–430, 2008.

DOI: 10.1198/jasa.2008.s220

55. M. Vlasiou, U. Yechiali. $M/G/\infty$ polling systems with random visit times. *Probability in the Engineering and Informational Sciences*, **22**(1): 81–106, 2008.

DOI: 10.1017/S0269964808000065

56. O.J. Boxma, M. Vlasiou. On queues with service and interarrival times depending on waiting times. *Queueing Systems*, **56**(3–4): 121–132, 2007.

DOI: 10.1007/s11134-007-9011-3

- 57. M. Vlasiou. A non-increasing Lindley-type equation. *Queueing Systems*, **56**(1): 41–52, 2007. DOI: 10.1007/s11134-007-9029-6
- 58. M. Vlasiou, B. Zwart. Time-dependent behaviour of an alternating service queue. *Stochastic Models*, **23**(2): 235–263, 2007.

DOI: 10.1080/15326340701300787

59. M. Vlasiou, I.J.B.F. Adan. Exact solution to a Lindley-type equation on a bounded support. *Operations Research Letters*, **35**(1): 105–113, 2007.

DOI: 10.1016/j.orl.2005.12.004

60. M. Vlasiou, I.J.B.F. Adan. An alternating service problem. *Probability in the Engineering and Informational Sciences*, **19**(4): 409–426, 2005.

DOI:10.1017/S0269964805050254

61. M. Vlasiou, I.J.B.F. Adan, J. Wessels. A Lindley-type equation arising from a carousel problem. *Journal of Applied Probability*, **41**(4): 1171–1181, 2004.

DOI: 10.1239/jap/1101840561

C. Posters

- 62. A. Janicka, F. Sloothaak, and M. Vlasiou. Scale-free cascading failures: Generalized approach for all simple, connected graphs. 59th Dutch National Mathematical Congress, Utrecht, April 2–3, 2024.
- 63. M.H.M. Christianen, M. Vlasiou, and B. Zwart. Comparison of power flow models in a queuing framework. 23rd Conference of the International Federation of Operational Research Societies.
- 64. D. Schol, M. Vlasiou, and B. Zwart. Extreme Values of Large Fork-Join Queues. Stochastic Networks Conference, Ithaca, June 20–24, 2022.
- 65. A. Aveklouris, M. Vlasiou, and B. Zwart. Stochastic networks for electric vehicle charging. Stochastic Networks Conference, Edinburgh, June 18–22, 2018.
- 66. A. Aveklouris, M. Vlasiou, and B. Zwart. Queueing Networks for Electric Vehicle Charging. 54-th Dutch National Mathematical Congress, Veldhoven, April 3–4, 2018.
- 67. E. Vatamidou, I.J.B.F. Adan, M. Vlasiou, and B. Zwart. Corrected phase-type approximations for heavy-tailed queueing models in a Markovian environment. The 2014 Stochastic Networks Conference, Amsterdam, June 23–27, 2014.
- 68. E. Vatamidou, I.J.B.F. Adan, M. Vlasiou, and B. Zwart. Corrected phase-type approximations for the workload of the MAP/G/1 queue with heavy-tailed service times. YEQT VII Workshop, Scheduling and Priorities in Queueing Systems, EURANDOM, November 4–6, 2013.
- 69. E. Vatamidou, I.J.B.F. Adan, M. Vlasiou, and B. Zwart. Corrected phase-type approximations for the workload of the MAP/G/1 queue with heavy-tailed service times. 7th International Confer-

ence on Lévy Processes: Theory and Applications, Wrocław, July 15–19, 2013.

D. Other Publications

- 70. P. Barford, M. Vlasiou, L. Ying. Editorial: Special issue on IFIP performance 2023. Performance Evaluation, **163**, 102393, 2024.
 - DOI: 10.1016/j.peva.2023.102393
- 71. P. Barford, M. Vlasiou, L. Ying. Message from the Technical Program Committee Chairs. SIGMET-RICS Performance Evaluation Review, **51**(4): 3, 2024. DOI: 10.1145/3649477.3649480
- 72. M. Vlasiou. Being a graduate of IAM is a source of pride. Supremum 50(1): 5–7, 2023. (link)
- 73. A. Di Bucchianico and M. Vlasiou. Prestigious INFORMS UPS George D. Smith Prize for the Industrial and Applied Mathematics Master programme of TU/e. European Consortium for Mathematics in Industry Blog. (link)
- 74. S. Hendriks, H. Melkonian, and M. Vlasiou. Women in Mathematics. (Poster printed at several journals and exhibitions, available here.)
- 75. M. Vlasiou. Looking back: the past five years of EWM-NL Nieuw Archief voor Wiskunde 5/23 nr. 2 juni 2022.
- 76. M. Vlasiou, and A. Kruseman. Thematic poster on women in mathematics in the Netherlands. World Meeting for Women in Mathematics, Rio de Janeiro, July 31, 2018.

E. Presentations in the past 5 years

E1. Keynote Addresses and Plenary Lectures

| Oct. 2022 | Learning by Doing at the Eindhoven University of Technology. INFORMS Annual meeting 2022 |
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| Feb. 2022 | Setting up a national network. Red de Mujeres Matemáticas, Ecuador |
| Feb. 2022 | The value of networking. 2nd Austrian Day of Women in Mathematics |
| Jun. 2018 | A stochastic resource-sharing network for electric vehicle charging. <i>Stochastic Models VI</i> , Bedlewo |
| Feb. 2017 | Error bounds and approximations for heavy-tailed stochastic systems. <i>ANZIAM</i> 2017, Hahndorf |
| Feb. 2017 | Queues on interacting networks. Series of public lectures, 2017 AMSI-ANZIAM Lecturer. The University of Adelaide; The University of Western Australia; The University of Melbourne |
| Feb. 2017 | Layered and interacting queues. Specialist lecture, 2017 AMSI-ANZIAM Lecturer. Victoria University |
| Feb. 2017 | Heavy-traffic limits for layered queuing networks. Specialist lecture, 2017 AMSI-ANZIAM Lecturer. The University of Sydney |

E2. Invited Conference and Workshop Presentations

| Aug. 2024 | Upcoming. Stochastic reflection workshop. Isaac Newton Institute |
|-----------|--|
| Aug. 2024 | Upcoming. 11th World Congress in Probability and Statistics |
| Dec. 2022 | Using Videos To Increase Motivation And Improve Learning Outcomes Of Students. |
| | 4TU.CEE TU/e Innovation Fund conference |
| Jul. 2022 | Fork-join queues. EURO 2022, Espoo |
| Jul. 2022 | Queues on interacting networks. First Workshop of Greek Women in Mathematics |
| Apr. 2022 | UPS George D. Smith Prize Winner Reprise, INFORMS Business Analytics Confer- |
| | ence 2022, Houston |
| Apr. 2022 | UPS George D. Smith Prize Competition, INFORMS Business Analytics Conference |
| | 2022, Houston |
| Jul. 2021 | Large Fork-join Networks With Nearly Deterministic Arrival And Service Times. |
| | EURO 2021, Athens |

| Nov. 2020 | Large Fork-join Networks With Nearly Deterministic Arrival And Service Times. IN- |
|-----------|---|
| | FORMS annual meeting, National Harbor, USA and Processes, Edinburgh, UK. Ed- |
| | inburgh, UK. |
| July 2017 | Heavy-traffic approximations for a layered network with limited resources. 19th IN- |
| | FORMS APS Conference, Evanston |

E3. Invited Seminar Presentations

| Nov. 2022 | Power Systems and Applied Probability. DAMUT-colloquium, <i>University of Twente</i> . |
|-----------|--|
| Apr. 2022 | Power Systems and Applied Probability: Electric Vehicles, AI for Energy and Sustain- |
| | ability Think Tank seminar series, TU Delft AI Energy Lab and the PowerWeb Institute. |
| Apr. 2017 | Error bounds and approximations for heavy-tailed stochastic systems. DAMUT- |
| | colloquium, University of Twente. Host: Prof. Dr. Stephan van Gils |

E4. Other Presentations

| Women in Academia: challenges and best practices. Women in Nonlinear Dispersive |
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| PDEs workshop, Banff International Research Station |
| Activities in the Netherlands by the Dutch association of women in mathematics. |
| EWM coordinators meeting |
| Fitting in: working across cultures. Female Faculty Network Twente |
| Mathematics in Diaspora. 1st Women Mathematicians in Cyprus Networking Event, |
| Cyprus |
| Innovative aspects of the Master programme in Industrial and Applied Mathematics. |
| Department Dialogue, TU/e |
| Addressing the gender imbalance in mathematics: Practical steps that have been suc- |
| cessful in the Netherlands. African Women in Mathematics (AWiM) Conferences and |
| Seminars, Stellenbosch University |
| EWM-NL annual report presentation. National Mathematics Congress |
| Study+ Studying with extra support. Department Dialogue, TU/e |
| Greek Women in Mathematics inaugural podcast |
| General Assembly of the Committee for Women in Mathematics. International Math- |
| ematical Union |
| Using Videos To Increase Motivation And Improve Learning Outcomes Of Students. |
| INFORMS annual meeting |
| Panelist Insight Out. NWO |
| "What's cooking". National Mathematics Congress |
| Researcher researched. Interview with Abacus, University of Twente |
| EWM-NL annual report presentation. EWM coordinators meeting |
| EWM-NL annual report presentation. National Mathematics Congress |
| |

F. Other Professional Activities

F1. Visiting Professorships and Long-term Visits

- * Stochastic systems for anomalous diffusion programme, Newton Institute, Cambridge, Aug.–Oct. 2024
- * 2017 AMSI-ANZIAM Lecturer. Australian Mathematical Sciences Institute, February 2017
- * *Algorithms and Uncertainty* programme, Simons Institute for the Theory of Computing, Berkeley, November–December 2016
- * Hong Kong University of Science and Technology, February 2012 and March 2013
- ★ California Institute of Technology, March 2011
- ★ Tel Aviv University, May 2010
- * Stochastic Processes in Communication Sciences programme, Newton Institute, Cambridge, March and May 2010
- * Columbia University, July 2009

- * Georgia Institute of Technology, February 2009
- * Wrocław University, May and June 2008, April and May 2009, April 2010, July 2013
- ★ Duke University, February 2007
- * Twente University, October 2006
- * Indian Statistical Institute, May 2006

F2. Development

Attendance of the training courses:

- * "Mindlab", developed by Ellen Giebels, University of Twente, 2024
- * "Active Bystander Training", developed by Su Nandy and Scott Solder, Facilitator: Mo Forgan, June 2023
- * "Hoe geef ik een goede Dit Doe Ik Gastles?", by Tess Schoneveld project manager VHTO, 2022
- * "Inclusief werkgeverschap: je persoonlijke invloed op het diversiteitsbeleid in de organisatie", by Rahel de Vriend - senior project manager VHTO, 2022
- ★ "Publishing Ethics-case studies workshop" Taylor and Francis, 2020
- * "Research & Publishing Ethics Ethics and Integrity in Scholarly Publishing" Taylor and Francis, 2020
- ★ "Optimizing Peer Review" Taylor and Francis, 2020
- * 'Post-publication Amplification'" Taylor and Francis, 2020
- * "Open Science workshop" Taylor and Francis, 2020
- ★ "Inclusive Selection and Assessment", by Sandra Doelman Talent naar de Top, 2020
- * "Academic Leadership for Associate Professors" by GITP, 2019
- * "Awareness in Selection processes and inclusive evaluation", by Sandra Doelman Talent naar de Top, 2018
- * "Dealing with Work Pressure" by ElroyCOM, 2017
- * "Performance Skills: Master Class" by Greep, 2017
- * "Conflict Management", by Brigitte Hertz, 2017
- * "Gender Bias in the reviewing process", National Science Foundation (NSF-USA), 2013 and 2015
- * "Academic Leadership for Assistant Professors" by Eva Wiltingh BV, 2011
- ★ Obtained the University Teaching Qualification (BKO) diploma, 2010
- * "(IS) Information Security What Every Business Manager Faculty & Researcher Should Know", offered at Georgia Tech, 2007

V. Grants and Contracts

A. As Principal and Co-Principal Investigator

- 1. "Modular and Integrated Sustainable Datacenter". Important Projects of Common European Interest (IPCEI), 2024. €34.075.448
- 2. Stimulation Project Application Funds. EEMCS Faculty, University of Twente, 2023. €10.000
- 3. "The mathematics of stochastic transport and signalling in cells". Australian Research Council, 2020. AUD 879.655
- 4. "MEMI: Measurable effects of mini-lectures on improving student engagement and outcomes". 4TU.CEE Innovation Funds, 2020. €10.000
- 5. M&CS internal proposal for teaching innovation, 2020. €3600
- 6. "Stochastic processes driven by non-convex resource allocation problems". TOP-Grant research scheme, Netherlands Organisation for Scientific Research (NWO), 2019 2023. €249.038
- 7. Visitor grant. Dutch Stochastics cluster (STAR), 2018. €1500
- 8. "Complexity in high-tech manufacturing". Complexity in Transport and Logistics research scheme, Netherlands Organisation for Scientific Research (NWO), 2017 2021. €866.090
- 9. "Limited resources in layered networks". TOP-Grant research scheme, Netherlands Organisation for Scientific Research (NWO), 2014 2018. €216.600
- 10. Visitor grant. Dutch Stochastics cluster (STAR), 2012. €2000
- 11. "Layered queuing networks". Individual grant in the MEERVOUD programme, Netherlands Organisation for Scientific Research (NWO), 2012 2018. €207.000
- 12. "Analysis of limited resource sharing models". Samenwerking Hong Kong Joint Research Scheme (JRS). Netherlands Organisation for Scientific Research (NWO), 2011 2013. €6000 + HKD 60.000
- 13. "Error Bounds for Structured Markov chains". Free Competition. Netherlands Organisation for Scientific Research (NWO), 2010 2013. €215.013
- 14. "Multilayered queuing systems". Dutch Stochastics cluster (STAR) through a grant by the Netherlands Organisation for Scientific Research (NWO), 2010 2011. €100.000
- 15. Conference support. Netherlands Organisation for Scientific Research (NWO), 2010. €2250
- 16. Travel and visitor grant. Eindhoven University of Technology, Logistics Operations and Information Systems, 2010. €700
- 17. Conference support guarantee. Centre for Telematics and Information Technology, University of Twente, 2010. €1000
- 18. Conference support guarantee. Eindhoven University of Technology, 2010. €2000
- 19. Travel grant. Applied Probability Society, Ithaca, 2009. €700
- 20. Travel grant. Eindhoven University of Technology, Logistics Operations and Information Systems, 2009. €700
- 21. Personal grant in the Women in Science framework, Eindhoven University of Technology, 2008 2014. €250.000
- 22. Full scholarship for post-graduate studies from the legacy of L. Athanasoula, Aristotle University of Thessaloniki, 2003 − 2007. €45.000
- 23. Erasmus grant for attendance of the Masters programme at the university of Bielefeld. European Union, Education, Audiovisual and Culture Agency Executive Agency , 2001 2002. €2500
- 24. Travel grant for attending a summer course on Management, in Eindhoven, The Netherlands. Board of European Students of Technology, 2001. €500
- 25. Scholarship for excellence in undergraduate studies. Greek State Scholarships Foundation, 2000, 2001
- 26. Scholarship for 1st place in admittance Exams. Greek State Scholarships Foundation, 1998

B. As Coordinator or Investigator

- 27. ICAI lab "AI for Energy Grids" in the LTP ROBUST programme, NWO, 2023 2032
- 28. LLP bilateral agreement (Erasmus programme) and follow ups of this programme. Agreements with 5 universities. European Union, Education, Audiovisual and Culture Agency Executive Agency, 2009 2017

VI. Teaching

A. Individual Student Guidance

A1. PhD Students

- 2023 Flin Verdaasdonk. "Decentralised control of electricity flows"
 - * Member of the ICAI ROBUST lab "AI for Energy Grids"
 - * Co-advised with J.L. Hurink (UT) and G. Hoogsteen (UT)
- 2022 Agnieszka Janicka. "The emergence of heavy tails in stochastic networks"
 - ★ Recipient 2024 Silver KWG Poster Competition prize
 - ⋆ Recipient 2023 Gold KWG Poster Competition prize
 - ⋆ Co-advised with F. Sloothaak (TU/e)
- 2022 Brock Sherlock. "The mathematics of stochastic transport and signalling in cells"
 - * Co-advised with A. Coster (UNSW) and M. Boon (TU/e)
- 2019 2024 Mark Christianen. "Stochastic processes driven by non-convex resource allocation problems"
 - ★ Co-advised with B. Zwart (CWI)
- 2018 2023 Dennis Schol. "Extreme-value theory for large fork-join queues" (link)
 - ★ Co-advised with B. Zwart (CWI)
- 2015 2020 Angelos Aveklouris. "Layered stochastic networks with limited resources" (link)
 - ★ First position: Booth School of Business, The University of Chicago
 - ★ Co-advised with B. Zwart (CWI)
- 2010 2015 Eleni Vatamidou. "Error analysis of structured Markov chains". (link)
 - * First position: INRIA, Sophia Antipolis
 - * Seal of Excellence for a Horizon 2020 Marie Skłodowska-Curie proposal, European Commission
 - * Winner of Marcel Neuts Student Paper Award
 - * 3rd prize at the 8th Conference in Actuarial Science
 - * Finalist Beta PhD Award 2017
 - ★ Co-advised with I.J.B.F. Adan (TU/e) and B. Zwart (CWI)
- 2010 2015 Jan-Pieter Dorsman. "Layered queueing networks : performance modelling, analysis and optimisation". (link)
 - * First position: Mathematical Institute, Leiden University
 - * Runner-up Willem R. van Zwet Award 2015
 - ★ Finalist Stieltjes prize 2015
 - * Winner of ICORES 2013 Best Paper Award
 - ★ Co-advised with R. van der Mei (CWI) and O.J. Boxma (TU/e)
- 2010 2014 Nir Perel. "The Israeli queue, and polling systems with preparation times"
 - * First position: Shenkar College of Engineering and Design, Ramat Gan
 - * Winner of The Abraham Mehrez Prize for Excellent Work of a Graduate Student in Operations Research
 - * Winner of ICORES 2013 Best Paper Award
 - ★ Co-advised with U. Yechiali (Tel Aviv University)

A2. MSc Students

- Spring 2023 Wesley Geelen. "Applying the PSA algorithm to ASIP queuing networks"
- Spring 2022 Merel Buist. "The estimation performance of several particle filtering algorithms on the likelihood estimator of parameters of the gamma process under noisy data"

| Spring 2022 | Jop Zwienenberg. "A Markovian approach to mobile user classification with semantic |
|-------------|---|
| | location data in mobility chains" (link) |
| Spring 2022 | Hanneke Valkenburg. "Exploratory research on the effects of strategic behaviour in |
| | long-term defence planning. a game-theoretic approach" (link) |
| Fall 2021 | Cintha Kooistra — in progress |
| Fall 2016 | Aukje Boef. "Analyzing the dock performance in a Jumbo distribution center" (link) |
| Fall 2016 | Simon Voorberg. "Using demand to prevent ageing and depreciation" (link) |
| Spring 2014 | Eleni Sergidou. "Comparison of ruin probability approximations in case of real data". |
| | (link) |
| Spring 2009 | Hsin-Ning Yeh. "Optimization Scheduling in Health Care Facilities. Case Studies of |
| | Rijndam Revalidation Center & Erasmus Medical Center". (link) |

A3. Independent Study with Graduate Students

| 2020 | Agnieszka Janicka. Internship with LIME |
|-------------|--|
| Fall 2020 | Leander van der Bijl. Internship with PCA |
| Fall 2020 | Ilona Hoenderop. Internship with Sioux Technologies |
| Fall 2016 | Myrte de Junker. Internship with LIME |
| Spring 2016 | Simon Voorberg. Internship with FloraHolland |
| Fall 2009 | Tong Sun. Studies in Epidemiology |
| Spring 2009 | Hanne Deckers. Internship with the Port of Singapore Authority |
| Spring 2009 | Koen Staats (PDEng). Sponsored research with the Port of Singapore Authority |

A4. Undergraduate Students

| 2022 | Margriet Eijken. "Energy-efficient data-center scheduling" (link) |
|------|---|
| | Received the best thesis presentation award of the department. |
| 2022 | Vincent Engbers. "Effects of extracurricular videos on the grades of students and their engagement" (link) |
| 2021 | Vivianne Dijkstra. "Simulation study of a newsvendor game in a two-server fork-join queue" (link) |
| 2021 | Trudy Vos. "Insulin-induced GLUT4 translocation" (link) |
| 2020 | Vivianne Dijkstra. "Simulation study of a newsvendor game in a two-server fork-join queue" |
| 2020 | Agnieszka Janicka. "A two-class terror queue model" (link) |
| | Received the Thesis Award 2021 as the best BSc thesis of the Bachelor Program Ap- |
| | plied Mathematics completed in 2020. |
| 2020 | Erik de Wit. "Modeling congestion at waterways entrances" (link) |
| 2018 | Floris Tulner. "Stochastic models for battery swapping schemes" (link) |
| 2018 | Luuk de Vlugt. "Disruption risk management" (link) |
| 2016 | Sander Kerstens. "Maritime transportation: evaluating sojourn times in narrow water passages under disruptions" |

A5. Mentorship of Postdoctoral Fellows

★ Yaron Yeger, 2022–2023

A6. Service on Thesis or Dissertation Committees

- * Anouk Beursgens, "Optimal aftercare flows", MSc thesis, University of Twente, 2024
- * Marieke Kootte, "Integrated electrical steady-state power flow simulations on transmission and distribution networks", PhD thesis Delft Technical University, 2024
- \star Diego Goldsztajn, "Fluid limits and optimal task assignment policies for locally pooled service systems", PhD thesis TU/e, 2023

- * Daan Velthuis, "Accelerating iterative methods for the anisotropic radiative transfer equation using Anderson acceleration", BSc thesis University of Twente, July 2023
- * Wendy Olsder, "Optimization models for faster and affordable access to rare disease treatments public", PhD thesis TU/e, February 2023
- * Daan Roordink, "Machine learning, more than mean-learning: On multivariate distributional regression techniques and evaluation metrics", MSc thesis TU/e, January 2023
- * Mark van der Boor, "Hyper-scalable load balancing", PhD thesis TU/e, 2021
- * Ioannis Linardos, "Effects of behaviour adaptation on the spread of infectious disease on networks with community structures", MSc thesis University of Twente, 2021
- ★ Jori van Falier, "Towards proving a Marchenko-Pastur law for dependent random matrices with decaying covariances", MSc thesis TU/e, 2021
- * Tommaso Nesti, "Stochastic analysis of energy networks", PhD thesis TU/e, 2020
- * Fiona Sloothaak, "Criticality in power networks a probabilistic approach", PhD thesis TU/e, 2020
- * Abby Berkers, "Local search for a waste collection problem with a multi-day horizon and deterministic time-dependent demands", MSc thesis TU/e, 2020
- * Emil Johannesson, "Incorporating performance indicators in the decision-making process for predictive maintenance", MSc thesis TU/e, 2020
- ★ Bo Chen, "Heavy tails: asymptotics, algorithms, applications", PhD thesis TU/e, 2019
- * Bart Kamphorst, "Heavy-traffic behaviour of scheduling policies in queues", PhD thesis TU/e, 2018
- * Femke van der Schoot, "Price directed control of bike sharing systems", BSc thesis TU/e, 2017
- * Rosa Maria Siervo, "Short-term planning model for ASML field factory DUV/YS upgrades", MSc thesis TU/e, 2016
- * Shida Xu, "Effects of timing variations on confidence of the aberration simulator", MSc thesis TU/e, 2011
- ★ Paul Krijger, "De grootste wachtrij in Nederland", BSc thesis TU/e, 2010
- * Mattijn Schutte, "Queuing systems with state-dependent service times", BSc thesis TU/e, 2008

B. Courses Taught (past 5 years)

| 2020 - 2021 | Instructor for: Modelling and Analysis of Stochastic Processes |
|-------------|--|
| 2019 - 2024 | Probability and Stochastics (MSc) |
| 2014 - 2023 | Healthcare management and modelling (Epidemiology) |
| 2015 - 2023 | Stochastic processes |
| 2014 - 2019 | Programmeren en Modelleren |

C. Other Teaching Activities

| 2021 - 2023 | Coordinator Modelling Week, TU/e |
|-------------|--|
| 2020 - 2023 | Mentor Industrial and Applied Mathematics Masters Programme |
| 2019 | Attendance of the professional development course "Formulating testable learning |
| | outcomes", TEACH programme, Eindhoven University of Technology |
| 2019 | Attendance of the professional development course "Assessment analysis", TEACH |
| | programme, Eindhoven University of Technology |
| 2016 - 2018 | Coach Bachelor College, Eindhoven University of Technology |
| Apr. 2016 | Workshop on "Plagiarism Prevention", Eindhoven University of Technology |
| 2014 - 2017 | Member of the University Teaching Qualification Assessment Committee |
| 2014 | Development of Epidemiology part in the course 1CK110 "Healthcare Management |
| | and Modelling", Eindhoven University of Technology |
| 2010 - 2013 | Chair of the Didactics Committee of the department |
| 2010 | Obtained the University Teaching Qualification (BKO) diploma |
| Fall 2008 | Attendance of University Teaching Qualification courses: "Supervising Masters Stu- |
| | dents", "Supervising PhD students", "Voice Training", and of the "Evalueren" DPO |
| | training, Eindhoven University of Technology |

Feb. 2008 Workshop on "The Assessment Process", Georgia Institute of Technology

Fall 2001 Attendance of Master's programme in Mathematics Education at Universität Bielefeld

VII. Service

A. Professional Contributions

A1. Editorial Board Memberships

- * Guest editor for Performance Evaluation, 2023
- * Associate editor for INFOR, 2022 present
- * Associate editor for OR Spectrum, 2021 present
- * Associate editor for IISE Transactions, 2017 present
- * Associate editor for Mathematical Methods of Operations Research, 2016 present

A2. Proposal Panels and Reviews

- * Lorentz-eScience Competition Review Board 2023
- * Lorentz Center, Scientific Advisory Board (Mathematics), Member: May 2017 Dec. 2021
- ★ Dutch Research Council (NWO): panelist 2018 2020
- * Israel Science Foundation (ISF): reviewer 2018
- * National Science Foundation USA (NSF): panelist 2014 2016

A3. Society Board Offices

- * Member of the Advocacy Committee of the European Women in Mathematics: 2024 present
- * Advisory board member of the Women in Science in Cyprus association: 2021 present
- * Advisory board member of the Greek Women in Mathematics association: 2021 present
- * Representative of the Netherlands on the Committee for Women in Mathematics of the International Mathematical Union: Feb. 2018 present
- * Regional coordinator for the Netherlands in the European Women in Mathematics: 2017 2023
- * EWM-NL, Dutch association of women in mathematics, President: Jan. 2017 Feb. 2022; Member: 2013 present

A4. Activities and Membership

- * The Royal Netherlands Society of Engineers (KIVI), Member Dec. 2021 present
- * ATINER, Athens Institute for Education and Research, Member: 2016 present
- * LNMB, Dutch Network on the Mathematics of Operations Research, Member: 2008 present
- * BETA Research School for Operations Management and Logistics, Member: 2008 present
- * WISE, Women in Science Eindhoven, Member: 2008 present
- * INFORMS, Institute for Operations Research and Management Science. Member: 2003 present
- * Representative of the students' body, Aristotle University of Thessaloniki 2001
- * Electoral Committee member for the students' General Elections, Aristotle University of Thessaloniki 2001

A5. Organization and Chairmanship of Technical Sessions, Workshops and Conferences

- * Invited session organiser: 11th World Congress in Probability and Statistics
- ★ Chair TPC IFIP Performance 2023
- * TPC member: European Society for Engineering Education (SEFI) conference 2023
- ★ Chair Scientific Committee and member of organisational committee: 58th Dutch National Mathematics Congress 2023
- * Invited session organiser & chair: EURO 2022, Espoo
- * TPC member: International Conference on Data Analytics, 2021 2023
- * Invited session organiser & chair: 2021 INFORMS Annual Meeting, Anaheim

- * Programme committee member of 1st joint CWM-EWM regional meeting (Europe), 2021
- * TPC member: International Conference on Management Science and Engineering Management, Hangzhou, 2021
- * TPC member: IV European Conference on Queueing Theory, Madrid 2020
- * Session organiser& chair: Dutch National Mathematics Congress 2018, 2019, 2022
- * Programme Committee of the 54th Dutch National Mathematics Congress 2018
- * Invited session organiser: 2017 INFORMS Annual Meeting, Houston
- * Programme Committee (Invited session organiser): 19th INFORMS APS Conference 2017, Northwestern University, Evanston
- * Plenary session chair, Session chair, & discussant: 42nd conference on "The mathematics of operations research", LNMB, Lunteren 2017
- * TPC member: ICORES 2014 2025; International Conference on Operations Research and Enterprise Systems
- ★ Session chair: ICORES 2013
- * Session chair & discussant: "The mathematics of operations research", LNMB, Lunteren 2012, 2020
- * Organiser of the Beta Conference "Operations Management on the move", Eindhoven, 2010
- * Organiser of the international workshop "Making Healthcare Processes Work", Eindhoven, 2010
- * Host of Women in Science meeting, Eindhoven University of Technology 2009
- ★ Session chair: 14th INFORMS APS Conference 2007
- ★ Session chair: INFORMS Annual Meeting 2006
- * Local co-organiser of the EURO-NGI workshop *Rare Events in Communication Networks*, EURAN-DOM, February 2–5, 2005

A6. Technical Journal or Conference Referee Activities

Journals [39]: Annals of Operations Research, Applied and Computational Mathematics, Applied Mathematical Modelling, Asia-Pacific Journal of Operational Research, Discrete Event Dynamic Systems, Encyclopedia of Operations Research and Management Science, European Journal of Operational Research, 4OR, IEEE Transactions on Automatic Control, IEEE Transactions on Automation Science and Engineering, IEEE Transactions on Control Systems Technology, Insurance: Mathematics and Economics, IISE Transactions, INFOR, Journal of Applied Mathematics and Computing, Journal of Applied Probability, Journal of Optimization Theory and Applications, Journal of the American Statistical Association, Journal of the Operational Research Society, Management Science, Manufacturing and Service Operations Management, Mathematical Reviews, Mathematics and Computers in Simulation, Mathematics of Operations Research, Naval Research Logistics, Operations Research, Operations Research for Health Care, Operations Research Letters, OR Spectrum, Performance Evaluation, Probability in the Engineering and Informational Sciences, Production and Operations Management, Queueing Systems, Statistica Neerlandica, Statistics and Probability Letters, Stochastic Models, The Indian Journal of Statistics, Transactions on Modeling and Computer Simulation, Transportation Research Part D: Transport and Environment

Conferences [9]: 63rd IEEE Conference on Decision and Control 2024, IFIP Performance 2023, European Society for Engineering Education (SEFI) conference 2023, Data Analytics 2021–2024, International Conference on Operations Research and Enterprise Systems (ICORES) 2014 – present, International Multi-Conference on Engineering and Technological Innovation: IMETI 2009–2014, 4th International Conference on Queueing Theory and Network Applications (QTNA) 2009, 2008 IEEE International Conference on Robotics and Automation, ValueTools 2008

A7. Other Involvement

- ★ Book Proposal Reviewer for Discrete Mathematics Series, Elsevier, 2023
- * Working Group Master's curriculum, School of Applied Mathematical and Physics Science, National Technical University of Athens, 2022
- * Panelist Insight Out 2021, https://www.insightoutevent.nl/
- * Dutch Royal Mathematical Society PhD prize jury member 2020
- * Assisting the organisation of the European Girls Mathematics Olympiad 2020

* Advisory Appointment Committee, Department of Applied Mathematics, University of Twente, 2016

B. Public and Community Service

- * Mentor at the mentor network of the University of Twente
- * Mentor at the "Mentor Network" of EWM-NL
- * Volunteer and role model at VHTO, the Dutch national expert organisation on girls/women and science/technology, working on increasing the involvement of women in STEM education and employment.

C. Institute Committee Service

- * Midterm Review Committee of EEMCS, University of Twente, 2024
- * DEI Sounding Board EEMCS, University of Twente, April 2023 present
- * Judging Panel EEMCS Graduation Award 2023, University of Twente
- * Assoc. chair SPOR cluster, M&CS, TU/e, January 2022 December 2023
- ★ Faculty grands support team, University of Twente, 2022
- * Study+ Ambassador of M&CS, TU/e, 2021 2024
- ★ Diversity and Inclusion working group, University of Twente, 2021
- * Organiser MSc Colloquium, University of Twente, 2020 present
- ★ Member Interdepartmental Committee (IFC) Basic Sciences, 2017 2024
- * Chair Midterm Review Committee of M&CS, TU/e, 2017
- * Member of the Advisory Appointment Committee of M&CS, TU/e, 2014, 2016, 2017
- ★ Member of the University Teaching Qualification Assessment (UTQ / BKO) Committee, TU/e, April 2014 – Dec. 2017
- * TU/e and Math & CS Ambassador, TU/e, 2012 present
- * TU/e coordinator of the "Health" Research theme of the 3TU.AMI, 2012 2013
- ★ Chair of the Didactics Committee, M&CS, TU/e, Jan. 2010 May 2013

VIII. Honours and Awards

A. Honours and Awards in Research

- * Hypatia Professorship, University of Twente, 2024
- * 2017 AMSI-ANZIAM Lecturer, Australian Mathematical Sciences Institute, 2017
- * Third prize in the 8th Conference in Actuarial Science & Finance, Samos, 2014
- * Marcel Neuts Student Paper Award, 8th Int'l Conference on Matrix-Analytic Methods, 2014
- * Best Paper Award, International Conference on Operations Research and Enterprise Systems, 2013
- ★ Finalist of the Greek Mathematical Olympiad "Archimedes" in 1996 and 1998
- * National Physics Competition "V. Xanthopoulos". First place: 1996 and 1997; second place: 1998

B. Honours and Awards in Education

- * Excellent Course Evaluation 2020/2021, TU/e
- * TU/e's Women Wall of Fame, 2017
- * Thank a Teacher certificate for excellence in teaching, Georgia Tech 2007, 2008
- * Summa cum laude BSc (ranked #2 in the department and degree grade 9.5/10), Aristotle University of Thessaloniki 2002
- * Excellence in undergraduate studies award, Greek State Scholarships Foundation, 1999 2001
- ★ 1st place in admittance exams award, Greek State Scholarships Foundation, 1998
- ★ Best student award, Greek Ministry of Education 1993 1998

IX. Outreach and Skills

A. Outreach

- * Interview: Matemáticas en el mundo. https://redmujeresmatematicasecu.github.io/noticias
- ★ Press: UPS Smith Prize Winner Reprise: Learning by Doing at the Eindhoven University of Technology. ORMS, 17 October 2022
- * Panellist: Solidarity in Science. WISE Network annual meeting, 10 October 2022
- * Interview: We are taking decisions based on bad numbers. Cursor, 8 April 2020
- * Lecture: Investment in Equality in Science. TINT & WISE Network event "Celebration of Women in Science", 11 February 2020
- * Video: Faces of Women in Mathematics. Participation to the IMU / CWM project. (Video)
- * Interview: Why the amount of queuing time depends on mathematics. Medium, 8 March 2017
- * Interview: Students gain most from maths-interests balance. The Australian, 22 February 2017
- * Several outreach activities in my role as the president of EWM-NL. E.g.: promoting the exhibition "Women of Mathematics Throughout Europe, a gallery of portraits" throughout Dutch universities; organising sessions at NMC on career tips for young professional mathematicians; policy suggestions at NWO, mathematics departments, and Dutch universities; supporting international activities for women in mathematics.
- * Interview: Een snelle knipbeurt of de schoonheid van een vergelijking. Cursor, 7 September 2006

B. Language skills

Dutch fluent, Nederlands als tweede taal – Dutch Ministry of Education English fluent, Certificate of Proficiency in English – Cambridge University

German very good, Mittelstufe – Goethe Institut

Greek native speaker

Italian very good, Diploma – Istituto Italiano di Cultura, Celi 3 – Università Perugia Spanish fluent, Superior – Ministro de Educación y Cultura del Reino de España