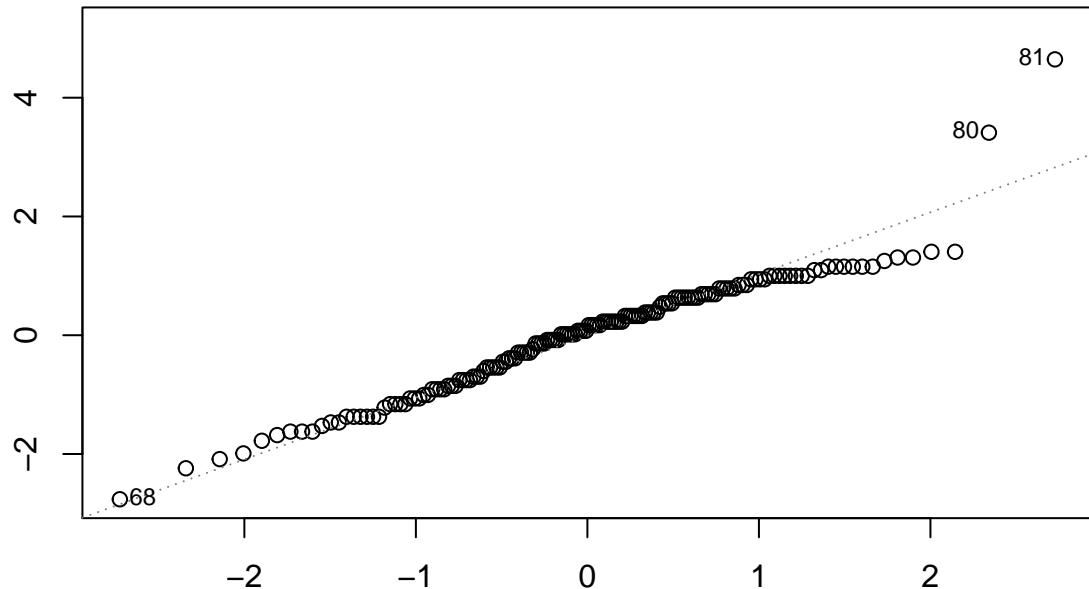


Standardized residuals

Normal Q-Q



Theoretical Quantiles  
 $\text{lm}(\text{feeling\_of\_being\_heard} \sim \text{program\_type})$